

Debra Smith

Salem, MA 01970

November 24, 2013

I'm writing this letter to commend and express my family's appreciation for Laura Clark, RN. My father is David Smith, who is 85 years old and has advanced Parkinson's. I am his adult daughter who lives in the Boston area. I am the geographically closest child of my father, and his medical-legal power of attorney. My dad is essentially alone in Seattle. I feel that it is only because of Laura Clark and her skill, professionalism and personal commitment that my Dad is well cared for, and we are able to function as a family. Basically, she holds my whole family together. I have no idea what we would do without her.

Laura typically visits my Dad once a week, and speaks to me at least once a week. She is my eyes and ears on the ground. She is my dad's personal advocate and cheerleader. I believe that she personally cares a great deal for him. She is very organized in her thought processes, navigates through his various doctor's appointments always giving a top-notch presentation of my dad's history to his doctors. With creativity and unusual positivity, she continually modifies his care plan accordingly and keeps his aides working towards our common goals.

She also relates extremely well to us. She is sensitive to my Dad, and knows just exactly how to talk to him at very difficult moments. She relates very well with me. My partnership with Laura is very important to me. Although my Dad is never far from my mind, and I can sometimes be very worried about my dad, I am able to fully function in Boston with a frail father in Seattle because of Laura.

I am impressed with her personal integrity. She is always very open and honest in her dealings with us, She is very cautious of making sure my dad feels that things are transparent and above board, further increasing our trust in her.

My dad and I are pretty tough customers and neither one of us is easily impressed. He is a retired neurologist and I was previously a PA, Physician Assistant. We are both extremely impressed with Laura and adore her.

Most sincerely,

Debby Smith